

ADDITIONAL CHARGES AND SURCHARGES

TYPE	DESCRIPTION	FACTOR	CHARGE DETAIL
Fuel Surcharge	The Fuel Surcharge is based on a monthly average spot price for Kerosene/jet fuel (US Gulf)	15.00 % (August 2017)	Fluctuates on a montly basis
Currency Surcharge	Charged as a percentage of the total KG charges	08.00 % (August 2017)	Fluctuates on a montly basis
DDP Handling Fee	Charged for sending a shipment as DDP / Delivery Duties Paid. Should any request be received from the shipper or receiver to change the service to DDP after sending as DDU (Delivery Duty Unpaid), the surcharge will be raised on an additional invoice.	Per Waybill	Charged at R360.00 plus 4.5% agency fee on the total value of the outlay required to clear and deliver as DDP. The 4.5% agency fee, along with Charges for any clearance fees, storage, penalties, other regulatory fees, and any applicable customs charges will be raised on a separate invoice, once the charges have been received from the applicable destination country.
Over Sized Piece Surcharge	Applicable to any parcel over 120cm in any one dimension	Per Oversized Piece	R 580,00
Overweight Piece Surcharge	Applicable to any parcel over 70kg	Per Overweight Piece	R 580,00
Over Handled Piece Surcharge	If the parcel cannot be stacked, we apply the surcharge. Please note this may also apply to any parcel that cannot be handled normally, for example if the parcel cannot be laid flat, or turned, or should this require any additional handling requirements to safely transport, and deliver.	Per Non-Stackable or Over Handled Piece	R 1 250,00
Bad Address Surcharge	Surcharged per waybill for re-delivery or return of delivery due to bad address or insufficient details provided. For example should any address detail be omitted, including street names, departments, postal codes or telephone numbers etc. This will also apply if any consignment is to be re-directed within the same city, to a new address. <i>(Should a consignment need complete re-direction to another city/town/country, this will be quoted per shipment, and quotations must be requested from our offices). These charges will be raised on an additional invoice at the time of final delivery, or at the time of request to re-direct the consignment to a new address, or upon</i>	Per Waybill	R 135,00
Remote Area Surcharge	For any remote area service rendered	Per Waybill	R 245,00
Diplomatic Mail / Embassy Surcharge	Applicable if sending Diplomatic Mail or delivering to an Embassy worldwide	Per Waybill	R 495,00
Elevated Risk Surcharge	Additional surcharges apply when shipping to a destination country, operating at "elevated risk" due to continuous state of war, civil unrest, or continuous threats from terrorism. <u>Countries currently in question are : Afghanistan, Burundi, Iraq,Libya, Mali, Niger, South Sudan and Yemen.</u>	Per Waybill	R 295,00
Restricted Destination Surcharge	Countries subject to trade embargos that include a ban of arms and so-called related or dual-use material imposed by the UN Security Council are by default Restricted. <u>The current list of Restricted Destination status countries are for : Central African Republic, Cote d'Ivoire,Democratic Republic of Congo, Eritrea, Iran, Iraq, North Korea, Liberia, Libya,Somalia, Sudan, Syria, and Yemen.</u>	Per Waybill	R 445,00
Bonded Storage Fee	Bonded Storage Fees will be applied when the shipment cannot be released by Customs due to inaccurate or missing paperwork (per destination regulation, any other authority regulation applicable or request for any additional paperwork from Customs at destination). Charges will take effect three calendar days after the freight arrival date or broker notification date, whichever is later. These charges will be raised following any applicable time spent in bonded storage, and or customs release, and will be raised on an additional invoice.	Per Waybill, or Per Kilogram, whichever is greater <i>(Effective as from 01 SEPT 2017)</i>	MINIMUM: R 85,00 per waybill per day, or R1,80 per kilogram, whichever is greater. Charged Per Day whilst pending release issue, and up to the date of release issue
Broker Notification Fee	Broker Notification fee will be applied whenever at customer's request (importer of record or receiving company), DHL transfers the clearance paperwork to an independent broker to handle customs clearance. DHL resume the delivery to the final destination once the clearance is completed. DHL is subsequently not responsible for the timeliness of the submission to customs, time spent in Bond, or for the final or actual release of the shipment. (In this case the status "broker notified" will become the interim final text Pod, and any follow up on the clearance of the consignment will be done by the shipper or receiver by means of following up with the consignee broker directly). The final delivery Pod will only be available or updated on the systems, once the broker has sent back the final customs release, and the goods are delivered. These charges will be raised on an additional invoice following Broker Notification at destination.	Per Waybill <i>(Effective as from 01 SEPT 2017)</i>	R 180,00
Release to Broker Fee	Release to Broker Fee will be applied whenever at customer's request (importer of record or receiving company), DHL arranges the release of a shipment to the customer's designated customs broker of choice. DHL will transfer the responsibility for the shipment, all associated pieces and related customs documentation to the customer's nominated broker for clearance and last mile delivery. (In this case the hand over or "delivered to broker" status will be a final text Pod, and any follow up on the clearance and delivery of the consignment will be done by the shipper or receiver by means of following up with the consignee broker directly). These charges will be raised on an additional invoice following Release to Broker at destination.	Per Waybill <i>(Effective as from 01 SEPT 2017)</i>	R 680,00